## Mutua Universal

# Discover the advantages of Mutua Universal's Private Area

Convenient and easy to use, it enables you to attend visits and contact your healthcare team, view your medical history or manage appointments and procedures, among many other advantages.

Make the most of it and avoid travelling to our centres.





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Register in Mutua Universal's **Private Area**. Your new personal space that makes us just one click away.

DOWNLOAD THE APP AND REGISTER THROUGH VIDEO IDENTIFICATION, FROM ANYWHERE

# Your healthcare team closer to you



**Telemedicine Visits:** you will be able to visit your healthcare team via your mobile phone, without having to travel to our centre.



eConsulta: you will be able to conveniently consult your healthcare team without having to travel, at any time during the process.



Download the Mutua Universal app for tablet and mobile phone, or if yo need more information, go to:

www.mutuauniversal.net/paciente









Access your medical history, which includes tests and appointments.



Manage scheduled appointments: view and change your medical appointments, without having to wait or travel.



**Download diagnostic test reports:** You can also request them and pick them up at the centre of your choice.



View economics benefits: amount and date of payments already received and of those in progress.



**Notifications:** information about new developments and reminder of requests and upcoming appointments.



Certificate of tax withholdings: view and download the certificates for personal income tax withholdings for the tax year 2021 and onwards.

### And also...



Find the closest healthcare centres



**Direct access to Línea Universal** 900 203 203, Mutua Universal's 24h helpline.